

Quality Policy (ISO 9001:2015 5.2)

Introduction to IO Controls:

Founded in 2004 and operating from offices in Milton Keynes, we specialise in Building Energy Management Systems offering Support Services, Project Delivery and Consultation.

Organisational Purpose:

To make Building Energy Management Systems (BEMS) easy!

Organisational Vision:

To provide all strategic and operational stakeholders with quality solutions through a highly engaged team working effectively and consistently.

Strategic Direction:

We aim to generate profitable growth through organic and non-organic means around a core commitment to Quality, Customer Loyalty and Employee Engagement

Quality Policy Statements:

- We are committed to satisfying applicable legislative, regulatory, and contractual requirements in our commercial and other relationships with stakeholders.
- We are committed to the continual improvement of the Quality Management System (QMS) in response to changes in Purpose, Context and Strategic Direction and through accumulated learning connected with its deployment.
- This Policy will be used as a framework for setting Quality Objectives.

Communicating the Quality Policy:

- This Policy will be maintained as documented information within the QMS.
- This Policy will be communicated effectively within the organisation such that its intended meaning and impact is understood.
- Efforts will be made to ensure the Policy is available to interested parties as appropriate.

This policy has been approved & authorised by:

Name: Dirk McManus

Position: Director

Signature:



Date: 8th January 2024

This Policy shall be reviewed annually or when otherwise required due to significant changes in circumstances.